

NOMS 2006, Panel Session #4

***Management Metrics –
How do we know that
Management is working?***

**Organizer: Alexander Keller, Ph.D.,
IBM TJ Watson Research Center, USA**

(Naïve?) Questions

1. Can we measure automation and are we able to assess its value?
2. Is there a way to develop a 'Capability Maturity Model' for Management?
3. What would such a model look like?
4. What are the key performance indicators of Management?
5. What lessons can we learn from system benchmarks that have been developed over the last 15 years?
6. Will we ever see TPC-Management or SPECManagement benchmark suites?

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